

Council on Aging/The Neal Center



Volunteer Application Form

name		Date		
Address				
(Street)	(City)	(State)	(Zip code)	
Phone (Home)	(Work)	(Cell)		
(Home)	(WOIK)	(CCII)		
E-mail address		Male	Female	
Last 4 digits of your Social Sec	urity Number	Date of birth	<u>. </u>	
Your age group (please circle)	18-35 36-50 61-70	71-80 80+		
Areas of interest:				
Office & Clerical Work	_	Monday Nigh	ıt Bingo	
Reception Desk	_	Special Even	ts	
Class Instruction				
Ongoing Programs/Acti	Ongoing Programs/Activities			
Board Member/Commit	ttee Work	Meals-On-W	Meals-On-Wheels	
Kitchen/Preparing & se	erving/Cleaning			
Other or specific volunt	eer area desired (pleas	e specify)		
Current or past occupation				
violations.)How did you learn about the N				
Please briefly describe any volu adults	-	-	older	
What hobbies, special skills or	talents you would like	e to share with othe	rs?	
Time available to volunteer:weekly	8:30AM-1PM monthly			
Please list any medical or phys	cical restrictions that v	vould limit the type	of work you can do	
Emergency Contact	Phone	number		
References				
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The Council on Aging/Neal Senior Center is a private, non-profit 501(C)(3) organization.

The VISION STATEMENT: "Quality of life and independent living, throughout the lifespan".

The MISSION: To maintain the center as a focal point promoting aging as a normal process, opening doors that improve the quality of life for older adults in Cleveland County.

The PURPOSE: To provide a senior center facility and programs developed and carried out for the benefit of older adults in Cleveland County. In doing so, the Council on Aging shall assist, promote and encourage devices required to accomplish these purposes.

The GOAL: The Council on Aging/Senior Center of Cleveland County is designed to offer a broad range of services and activities to meet the needs of adults aged 50+. These needs are to include social and recreational, educational, cultural, emotional, physical and economical.

As a volunteer, you are the **vital** part of the senior center. You make it possible to achieve the senior center's **VISION**, **MISSION**, **PURPOSE & GOAL**.

VOLUNTEER GENERAL RULES

- 1. Record the number of hours you volunteer in your file folder anytime you do. If you're not able, record the volunteer hours as soon as possible.
- 2. Greet and introduce yourself to the participants and make them feel welcome.
- 3. Always be neat and well groomed. Dress according to the work in which you're volunteering.
- 4. If you're injured while volunteering, report the incident to the Volunteer Coordinator immediately.
- 5. If you cannot volunteer on your assigned day, be sure to contact the Volunteer Coordinator to let him/her know. If you're an instructor, inform the Executive Director or Program Director and class attendants of any changes in class schedule.
- 6. Be aware of new participants. Encourage and stress to them the importance of completing the New Participant Form.
- 7. Confidentiality is **VERY IMPORTANT! DO NOT** disclose **ANY** information you may encounter while volunteering. Commitment to our client's rights of privacy by protecting all confidential information is required at all times. Names of those we serve are NOT to be referenced outside of the Neal Center, except when collaborating with other service agencies in the best interest of a client.
- 8. Volunteers are to encourage even the smallest gesture of generosity, whether a gift, time or words of kindness. However, **DO NOT** personally accept money or gifts from the person served. The can lead to complications among volunteers and participants. Instead, encourage donations to the Neal Center.

Volunteer Code of Ethics/Agreement

As a volunteer, I am representing the Council on Aging/Neal Senior Center as if I were a regular staff member. I understand that I am under the same conduct and regulations. I agree:

- 1. To assume the responsibilities involved, be reliable, and arrive on time.
- 2. To follow the instructions of the leader of the group, carry out the program as planned and ask questions if I don't understand.
- 3. To be interested in others and let everyone I work with feel important.
- 4. To be cheerful, kind and a good listener.
- 5. To treat all people with dignity and respect.
- 6. To respect confidential information and discourage gossip.
- 7. To keep an open mind on all debatable conversations, being careful not to argue or be prejudiced.
- 8. To turn over legitimate complaints to the proper staff.
- 9. To not accept gifts or money.
- 10. To be willing to attend training in order to be a better volunteer.
- 11. To give my permission to capture my image in photos/videos to be used for senior center related business.

Volunteer's Signature	Date

Emergency Contact Name	Relationship	Phone
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